

This privacy policy sets out how IMS Financial uses and protects any information that you give IMS Financial when you use their services.

Privacy Policy

2023



IMS Financial 2023

IMS Financial privacy policy

IMS Financial is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement.

IMS Financial may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 08th February 2023.

What we collect

We collect the following information:

- Name, Address, Date of birth, Phone number and email address
- Health information, financial details.

How we collect your data

You directly provide IMS Financial with the data collected. We collect data and process data when you:

- Register online or avail of any service we offer.
- Use or view our website via your browser's cookies.
- Email or phone us.
- Provide documents for financial services.

IMS Financial may also receive your data indirectly from the following source:

- <https://imsfinancial.creditlogic.io/>

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- We use the information to provide suitable products to you.
- Manage your account.

When IMS Financial processes your information, we may send your data to, and also use the resulting information from, financial institutes, insurance providers, pension providers to tailor our services to your needs.

Security

We do not collect personal information without your consent.

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added, and the cookie helps analyse web traffic or lets you know when you visit a site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

What are your data protection rights?

IMS Financial would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request IMS Financial for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that IMS Financial correct any information you believe is inaccurate. You also have the right to request IMS Financial to complete the information you believe is incomplete.

The right to erasure – You have the right to request that IMS Financial erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that IMS Financial restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to IMS Financials' processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that IMS Financial transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: **info@imsfinancial.ie**

Call us at: **0567756122**.

Or write to us: **IMS Financial 5 Ormonde Road, Kilkenny, Co. Kilkenny**

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that IMS Financial has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: **info@oic.ie**

Phone: **016395689**

Address: **Office of the Information Commissioner, 6 Earlsfort Terrace, Dublin 2, D02 W773.**